



11 Bokum Road, Essex, CT 06426-1506 (USA)
Phone: (860) 767-2562 • Fax: (860) 767-2563
www.brandtech.com

The BrandTech Transferpette® S 30-Day Money Back Guarantee

BrandTech Scientific guarantees that the Transferpette S to be the best pipette you've ever used. We're so sure of this, that we're offering a 30-day money-back guarantee on the instrument. Purchase a Transferpette S, and use it in your lab for 30-days. If you don't like it, return it, and we'll give you your money back. We'll only ask you a couple of questions:

If, after using our Transferpette S, you decide that the instrument isn't the best you've ever used, and you want to return it, simply contact BrandTech Scientific within 30 days of purchase, and tell us you would like to return it. We will provide you with a Health Hazard Declaration Form certifying the instrument free of biological, chemical and radioactive hazards. We'll also ask you what you don't like about the instrument. Don't worry, your refund is not dependent on the content of your answers. We just want to know how we might be able to improve our products. Upon receipt of the completed form, and a copy of the purchase order showing your purchase price, we'll issue you a return authorization number. Upon receipt of the instrument, we will then refund your purchase price.

- Guarantee applies only in the United States and Canada to instruments purchased new from authorized BrandTech Dealers.
- Absolutely no instruments will be accepted for return without prior authorization.
- Return postage is the responsibility of the end user.
- Refunds will be in the form of a check from BrandTech Scientific, payable to the organization the purchase order is written from. No checks will be written to individuals.
- BrandTech Scientific reserves the right to discontinue this promotion without prior notice.